



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006086761

Filing Deadline: January 15, 2014

FRN: 0002315224

Filing Date: 01/07/2014 03:35 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: WestLink Communications, LLC.

Brand Names: WestLink Communications

PO Box: 117

Street Address:

City: Dodge City

State: KS

Zip Code: 67801

Contact Name: Bob Carlson

Contact Phone: (620) 855-4348

Contact Fax:

Contact Email: bobc@unitedtelcom.net

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.westlinkcom.com/pdf/HACreport.pdf>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: WestLink's compliant handset models are publicly identified for consumers and audiologists. Compliant models are listed on WestLink's website and the information is communicated to consumer groups. WestLink trains its retail sales people regarding which digital wireless phones are compliant. Written materials, pamphlets and other promotional literature are provided at the point of sale and on the website addressing the needs of individuals with hearing disabilities. WestLink conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids. Flexible return policies are made known to consumers seeking to obtain compliant phones. WestLink conducts outreach activities toward audiologists and hearing aid dispensers who are in the position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Additional technical and anecdotal information is made available in the form of handouts from vendors that is distributed at retail centers and in communications with the hearing disabilities community.

Methodology for Functionality Levels

WestLink uses the functionality ratings system consisting of three different rating groups. Basic, Mid Range and High End. Basic refers to phones that do not have cameras or have VGA cameras. Mid Range phones have more features such as memory card slots, music players, QWERTY keyboards or Bluetooth. High End devices are generally devices such as Smartphones, Pocket PC phones or HTML capable phones.

Report Remarks

As of August 9th, all WestLink stores were shut down and customers were referred United Wireless's stores and Website for phones.

You have reported the following handset model summary information.

Total number of handsets offered: 20

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
GSM	10	50%	1	5%	9	45%		20

Handset 1: Alcatel 995A

Handset Maker

Alcatel

Handset Model Name

995A

FCC ID

RAD214

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

High End Touch Screen Phone

Remarks

Handset 2: Motorola EM330

Handset Maker

Motorola

Handset Model Name

EM330

FCC ID

IHDP56JJ1

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks**Handset 3: Motorola RAZR****Handset Maker**

Motorola

Handset Model Name**FCC ID**

RAZR

IHDT56HZ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks

Handset 4: Motorola V8

Handset Maker

Motorola

Handset Model Name

V8

FCC ID

IHDT56HZ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

High End Flip Phone

Remarks

Handset 5: Motorola WX345

Handset Maker

Motorola

Handset Model Name

WX345

FCC ID

IHDP56LJ5

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks

Handset 6: Nokia 2720

Handset Maker

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks

Handset 7: Nokia 7020

Handset Maker

Nokia

Handset Model Name

7020

FCC ID

QTKRM-497

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Mid Range Flip Phone

Remarks

Handset 8: Nokia E5

Handset Maker

Nokia

Handset Model Name

E5

FCC ID

QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

High End Qwerty Keyboard

Remarks

Handset 9: Samsung 5690 Xcover

Handset Maker

Samsung

Handset Model Name

5690 Xcover

FCC ID

A3LGTS5690

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End Touch Screen Smartphone

Remarks

Handset 10: Samsung a436

Handset Maker

Samsung

Handset Model Name

a436

FCC ID

A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks

Handset 11: Samsung B2710 XCover

Handset Maker

Samsung

Handset Model Name

B2710 XCover

FCC ID

A3LGTB2710

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 04/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Mid Range Rugged Phone

Remarks

Handset 12: Samsung B5510 Galaxy Y Pro

Handset Maker

Samsung

Handset Model Name

B5510 Galaxy Y Pro

FCC ID

A3LGTB5510

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End QWERTY Smartphone

Remarks

Handset 13: Samsung c3520

Handset Maker

Samsung

Handset Model Name

c3520

FCC ID

A3LGTC3520

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic Flip Phone

Remarks

Handset 14: Samsung Galaxy II

Handset Maker

Samsung

Handset Model Name

Galaxy II

FCC ID

A3LGTI9100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End Touch Screen Phone

Remarks

Handset 15: Samsung Galaxy Y

Handset Maker

Samsung

Handset Model Name

Galaxy Y

FCC ID

A3LGTS6102E

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End QWERTY Smartphone

Remarks

Handset 16: Samsung S5260 Star II

Handset Maker

Samsung

Handset Model Name

S5260 Star II

FCC ID

A3LGTS5260

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Mid Range Touch Screen Phone

Remarks

Handset 17: Samsung S5830 Galaxy Ace

Handset Maker

Samsung

Handset Model Name

S5830 Galaxy Ace

FCC ID

A3LGTS5830I

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End Touch Screen Smartphone

Remarks

Handset 18: Samsung SGH-T139

Handset Maker

Samsung

Handset Model Name

SGH-T139

FCC ID

A3LSGHT139

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic Flip Phone

Remarks

Handset 19: Sony Ericsson W580

Handset Maker

Sony Ericsson

Handset Model Name

W580

FCC ID

PY7A1052042

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 08/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

High End Slider Phone

Remarks

Handset 20: Sony Ericsson Xperia arc

Handset Maker

Sony Ericsson

Handset Model Name

Xperia arc

FCC ID

PY7A3880097

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High End Touch Screen Smartphone

Remarks

Certification

This Report has been certified by:

Robert Carlson Roaming Coordinator

01/07/2014 03:35 PM